

Communiqué

The 62nd meeting of the Physiotherapy Board of Australia (the Board) was held on 29 May 2015 at the Australian Health Practitioner Regulation Agency (AHPRA) national office in Melbourne.

This communiqué outlines the issues and decisions from this meeting, and other points of interest.

We publish this communiqué on our website and email it to a broad range of stakeholders. Please forward it to your colleagues and employees who may be interested.

Registrant survey

Thanks again to all those who contributed to the Registrant survey. The Board will publish the answers to the registrant survey questions for your information in the next couple of months.

The survey is now closed. Thank you again to everyone who completed it.

Royal commission into institutional responses to child sex abuse

The Board and AHPRA have been following the [Royal Commission into institutional responses to child sex abuse](#) and its implications for the regulation of health practitioners. The issues raised in the Royal Commission are serious and disturbing.

The Board and AHPRA are committed to learning from the evidence before the Royal Commission and its findings and taking action to make sure our regulatory system is responsive to anyone who has been sexually abused by a registered health practitioner, who comes forward.

If you have a concern about a health practitioner call:

- AHPRA 1300 419 495
- NSW 1800 043 159, or
- Queensland 133 646 (133 OHO).

Quarterly registration data released

The Board has released its quarterly registration data. You can find the latest report and other statistics [here](#).

Top tips for using the register

The [register of practitioners](#) is core to all of our work because it provides up to date information about every registered health practitioner. To help the public and employers get the most out of the register, we have developed [these tips](#). In particular, the tips remind anyone responsible for recruiting health practitioners how to use the register to verify a practitioner's registration status.

Revised English language skills registration standards taking effect from 1 July

The Board along with all other National Boards except Aboriginal and Torres Strait Islander health practitioners have [published](#) the contents of revised English language skills registration standards. The revised registration standards come into effect on 1 July 2015.

The National Boards have also published supporting materials to help practitioners understand the new

requirements. The revised standards introduce additional pathways for applicants to demonstrate evidence of their English language skills.

Security tip – keep your web browser updated

AHPRA and the National Boards are making changes to our websites to ensure your information is kept safe.

From early April 2015, anyone using Internet Explorer version 6 (or an older version) to view the Board's website is likely to experience difficulty accessing web pages and online services.

To avoid an interruption to service, we recommend you [upgrade to the newest version of Internet Explorer immediately](#). It is available for free from Microsoft.

If you are using a new version of Internet Explorer and are still having difficulty accessing our website please contact us to report your experience.

Call **1300 419 495** Monday to Friday, 9:00am – 5:00pm (Australian Eastern Standard Time).

Updating contact details

To check or update your contact details, go to the online services panel for practitioners on the homepage of the Board's website and click on the relevant link. Enter your user ID, date of birth and password to access your account. Please note that your user ID is not your registration number. If you cannot remember your user ID or password, contact us [online](#) or call 1300 419 495.

Follow @AHPRA on Twitter

AHPRA uses [Twitter](#) to encourage greater discussion about National Board consultations and to host regular Twitter chats on important topics.

Conclusion

We publish a range of information about registration and our expectations of registered physiotherapists on our website at www.physiotherapyboard.gov.au or www.ahpra.gov.au.

For more information or help with questions about your registration, please send a web enquiry form or contact AHPRA on 1300 419 495.

Paul Shinkfield
Chair

2 June 2015